

jd sports fashion plc

PLEASE COMPLETE THE DETAILS BELOW, SIGN AND RETURN WITHIN 10 DAYS

Name & Address:			
Order Number -			
Tracking Reference -			

DATE ORDERED	PRODUCT	QUANTITY	PRICE

Dispute Explanation: (for example – “tracking says left in shed, however my shed is locked”)

.....
.....

- I wish to deny receipt of the parcel tracking number
- I can confirm that I have checked with those within my household & neighbours who may have signed or received the goods & the parcel has not been received.
- I have fully checked around my property and have not located the parcel.
- I will inform you immediately if it arrives.
- I agree to co-operate in any investigation into the missing items with either the carrier or JD Sports Fashion PLC.
- I confirm this declaration is true & accurate in all respects.
- I understand making a false statement could potentially lead to prosecution.

DECLARATION

Signed

Print Name

Date

**RETURN TO: MPD Operations Team
JD Sports Fashion PLC
Hollinsbrook Way
Pilsworth
Bury
Lancashire
BL9 8RR**

PLEASE FEEL FREE TO ATTACH FURTHER INFORMATION ON A SEPARATE DOCUMENT

**Please note that if your items are confirmed as missing, a replacement will be processed. If there is a reason missing items cannot be replaced, a refund via your original payment method will be processed instead.*

This does not affect your statutory rights